



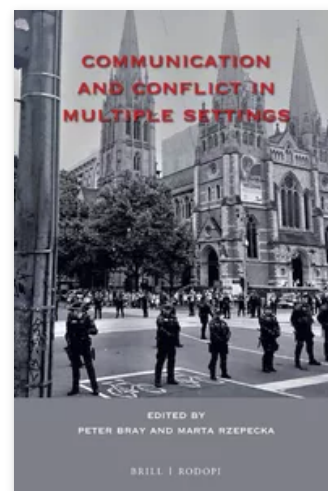
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Communication and Conflict in Multiple Settings

Editors: Peter Bray and Marta Rzepecka

Communication decisively impacts upon all our lives. This inherent need to connect may either be soothing or painful, a source of intimate understanding or violent discord. Consequently, how it is brokered is challenging and often crucial in situations where those involved have quite different ways of being in and seeing the world. Good communication is equated with skills that intentionally facilitate change, the realisation of desirable outcomes and the improvement of human situations. Withdrawal of communication, or its intentional manipulation, provokes misunderstanding, mistrust, and precipitates the decline into disorder. This international collection of work specifically interrogates conflict as an essential outworking of communication, and suggests that understanding of communication's potency in contexts of conflict can directly influence reciprocally positive outcomes.



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